



New Vision
SPECIALIST EYE CLINIC

OPERATIONAL SUMMARY REPORT

Q1 (Jan- March 2019)

CONTENTS

1. EYE CONSULTATIONS

- Total number of consultations attended
- Compliancy to the bookings made
- Clients' time spent at NVSEC for routine eye consultation

2. SURGICAL SERVICES

- Uptake rates per surgical procedure types
- Surgical service utilization
- Clients' time spent at NVSEC during surgical day

3. IMPORTANT UPDATES

- World Glaucoma Week Report 2019
- Chronic Glaucoma Care at NVSEC – One Year Review

4. CLOSING REMARKS

1: EYE CONSULTATIONS Q1

1.1 Total number of consultations attended

	Q1	
	M	F
NEW	105	133
REVISIT	229	247
SUB TOTAL	334	380
TOTAL CONSULTATIONS	714	

The clinic offers eye consultation services from Monday to Friday. Saturday is reserved for eye surgical services.

1.2 Compliancy to the bookings made Q1

		Q1
TOTAL NO OF CLIENTS WHO MADE BOOKINGS		442
ATTENDED CLIENTS	With bookings	416
	Without bookings	298
NO SHOW CLIENTS		16
CANCELLATION		10
COMPLIANCY		96.3%

The clinic offers eye consultation services on appointment basis thus clients are encouraged to make an appointment prior to their visits, most of time though we are not fully booked thus clients without appointment still they can be attended.

1.3 Clients' Time Spent at the clinic during routine eye consultation

TIME SPENT		Q1
	SHORTEST TIME	12 min
	LONGEST TIME	180 min
Number of clients who spent more than 120 min		3

It's the clinic standard on the time spent by a client during routine eye consultation not to exceed 120 min, in case we fail to meet the standard its our duty to inform the client the reasons for his or her delay.

2: SURGICAL SERVICES – QUOTA 1

2.1: Intra Ocular Surgical uptake per procedure type- Q1

SURGICAL STATUS	PHACO		SICS		PHACOTRAB		OTHERS		SUB TOTAL		TOTAL
	M	F	M	F	M	F	M	F	M	F	
DONE	7	6	1	2	1	0	6	3	15	11	26
OFFERED	22	28	2	3	4	4	7	4	35	39	74
Surgical Uptake											35.1 %

Done Surgical procedures grouped under “others” are indicated in the bracketed numbers below: Needling + 5-FU (4), Intra-vitreous Avastin inj (2), Anterior Chamber Wash Out (ACWO) (1), Lensectomy + Anterior Vitrectomy (1), Cornea-Scleral Repair (1). In addition there were 12 extra ocular surgical procedure offered, out of which 7 were performed.

2.2 Surgical Service Utilization

The current surgical capacity; 10 intra ocular surgeries to be done once per week

Total number of intra ocular surgeries done (Twelve weeks); 26

Surgical Service Utilization; $26/120 = 21.7 \%$

2.3 Clients' Time Spent at the clinic during surgical day – Q2

		Q1
TIME SPENT	SHORTEST TIME	66 min
	LONGEST TIME	188 min
Number of clients who spent more than 180 min		3

It's the clinic standard on the time a client spent during a routine surgical procedure not to exceed 180 minutes. During this period we will make sure we provide adequate pre op preparations, safe surgery, and detailed post operative information before let the patient go home.

3: IMPORTANT UPDATES

- WORLD GLAUCOMA WEEK REPORT - 2019

Once again we joined the rest of the World to mark World Glaucoma Week (WGW), from 10th to 16th March, 2019. This time the clinic was involved with two main activities. Hosting a clinical meeting which was held on Wednesday, 13th March 2019, and participation in community health promotion campaign focused on glaucoma, the program is run by Community Health Education section of the Ministry of Health Community Development Gender Elderly and Children (MoHCDEC)

The clinical meeting was very successful, and we are very grateful for the attendance of all participants 20 in number being representatives from Muhimbili National Hospital, Muhimbili University of Allied Health Sciences (MUHAS), CCBRT Hospital, Dr Agarwals Eye Hospital (DAEH)-Dar-es-Salaam, Regency Hospital, Siha Optical and Eye Centre, and Optical Centre. Special

thanks go to our National Eye Care Program Manager Dr Bernadetha R. Shilio from MoHCDEC who joined us and made closing remarks despite of her very busy schedule. The participants were Ophthalmologists, Assistant Medical Officer in Ophthalmology (AMO-O), Optometrist, Ophthalmic nurses, Ophthalmic residents and an invited scientist.

The held clinical meeting was part our regular Continuous Professional Development (CPD) sessions which are done twice a month across eye centres here in Dar es Salaam, providing an opportunity for knowledge and experiences sharing amongst eye care professionals.

The clinical meeting had the following outlines

- Presentation

Dr Hassan made a 20 minutes presentation titled; Glaucoma Care at NVSEC- One year review. In summary, results from a retrospective review of 100 patients with Chronic Glaucoma attended at NVSEC for the first time in 2017 and had a one year period of follow up suggested a better profile in terms of disease awareness, disease morbidity and treatment outcomes compared to previous results done ten to fifteen years ago across several eye clinics in Sub Saharan Africa. The present findings suggest what possible can be achieved on practical terms for glaucoma care in Sub Saharan Africa. [Click here] for the finding details.

- Round table discussion

The forum had an opportunity for 40 minutes discussion after the presentation and here were the main points raised

- Increase glaucoma awareness in the community e.g commemorating the World Glaucoma Week by performing more outdoor activities like Glaucoma march, eye screening/camps e.t.c
- Actively involve the media in community health promotion campaigns focusing on Glaucoma awareness like Prepare and deliver Annual Press Release by high authorities in the Ministry during World Glaucoma Week as it has happened for the last two years.

- Increase glaucoma cases detection during opportunity screening for patients who have turned up in our clinics for eye examination, alongside improving clinical work ups for correct diagnosis of different types of glaucoma.
- The need to find the current situation of glaucoma care in the country by designing a multi centered studies to look on important parameters like treatment acceptance and adherence, as well as treatment outcomes from different glaucoma treatment options available in the country.



A clinical meeting during WGW 2019 commemorations

The second activity was 30 minutes video program for community health education about glaucoma. The videos are in Swahili, the language widely spoken by about 150 Million people in

six countries across the African Great Lakes region, and Tanzania is the country where it is spoken the most. The videos can be accessed through AFYA TV ONLINE, then searching through the sentences listed below.



1. Glaukoma ni nini?
2. Fahamu aina za Glaukoma
3. Je, unafhamu ni kwa namna gani watu huathirika na Glaukoma?
4. Fahamu tofauti kati ya Glaukoma na Trakoma

4: CLOSING REMARKS

We would like to thank all our esteemed clients for their continue use of our clinic and keeping their appointment schedules, also special thanks goes to our working partners for their continue support and trust they have on us. We are looking forward to keep serving you all at utmost of your expectations.

Dr Hassan G Hassan

MO in-charge and Clinic Director